

SPECIAL TERMS & CONDITIONS FOR THE KITESURFING CAMPS

What happens when the wind conditions are not suitable for the practice of Kitesurfing?

Kitesurfing is a sport that needs certain weather conditions to be practiced safely. Normally, due to our geographic location, we have great conditions for Kitesurfing and most clients complete their course. However, as in any other weather dependant sport (such as skiing, snowboarding, windsurfing, surfing etc), conditions might not be suitable for the practice of the sport in some reduced cases during the sport's season.

In our case, it is really a very small number of clients that due to weather conditions do not complete their 4 days scheduled course. Actually that is why we only offer our Kitesurfing services from march to October 15th since it is the wind session time and when the wind tends to blow most everyday so luckily, most campers complete their contracted lessons and only a few miss lesson due to weather conditions.

On the few cases where there are no wind conditions and clients lose some lesson time, we do two (3hrs) sessions a day, so in this way we can cover a 4 days course on 2 days. This makes the chances of losing any of the Kitesurfing lessons included on the package very very low. Still, as exposed above, the situation might arise and that is why the client must be informed of the policy and choices he/she has if the wind conditions do not allow to hold the kite lessons.

The Kite Surf School policy on the few cases when the Kitesurfing class cannot be done due to weather conditions is as follows;

The supplier (Kite School) offers the option to practice another activity which is to have a Surfing class (5 hour surfing class form 10 Am until 15:00 Pm with instruction, equipment, picnic and transfer included). **Every Kitesurfing class day missed is worth two full Surfing classes (5 hours each surfing journey).** Or every Surf lesson done is worth ½ of a Kitesurfing lesson.

In case the Kitesurfing student does not wish to take part on the surfing lesson and his vacation time runs out before completing the Kitesurfing course, Wavepals will issue a voucher stating the class time not completed. **The client will have the option of recovering the class time missed** on a yearlong span of time.